From: Beautiful Body Repairs

To: London Resort

Subject: Regarding LRCH

Date: 05 January 2022 13:37:56

Attachments: LRCH response.pdf

## Good afternoon,

I am the director of a small business on the Manor Way Business Park in Swanscombe, formerly established on the Northfleet Industrial Estate. I have attached a document which demonstrates the problems we have faced due to the threat of LRCH over the last 10 years. I hope that you will take our views into consideration.

Kind regards,

Lisa Brookshaw

## APPLICATION BY LONDON RESORT COMPANY HOLDINGS FOR AN ORDER GRANTING DEVELOPMENT CONSENT FOR THE LONDON RESORT

## Response to ExA's, letter of the 21st December 2021 Ref: BC080001

As a small business specialising in car body repairs, MOT work and building custom horse boxes, BBR Ltd has been on the Northfleet estates for the last 17 years. We employ 12 people plus part time labour and have a considerable supply chain off the estate. This whole theme park issue has been an absolute nightmare for our company right from the start because they kept telling our landlord that they would be buying within the year and he would get a better price for the land without tenants. Our landlord subsequently kept giving us notice to quit. This would be withdrawn again when LRCH didn't meet the publicly announced dates for applying for a DCO on.

The stress this caused was unbelievable because there are no other units available within the local area that we could rent as it has been swept clean for housing and our type of business would not be accepted on most new estates. If we had to move outside the local area, then we would lose the entire business we have spent so long building up. LRCH were unhelpful, made no attempt to negotiate and casually talked about 'extinguishing our business'. But we don't want it dead. We have spent years of hardship building up to where it is now and no amount of money could compensate for its loss and we are increasing in age.

By 2018 the theme park seemed to have died a death. Our landlord being unable to sell his property to LRCH as expected, got into financial difficulties and went out of business. The new owner gave us notice to quit as they were intending to redevelop and also thought the theme park threat had gone away. We were incredibly lucky to find an owner on the estate prepared to sell some land. It was an incredible stretch of every resource we had and the mental stress of obtaining finance, planning permission and dealing with constructing new units was huge but it was either that or say goodbye to our business.

No bank would give us a mortgage because of the residual blight and we had to deal with one of the new private banking companies at considerable interest levels. We were forced to commence work on site before the mortgage was put in place due to the pressure of having to leave the old premises and then just as the new mortgage was about to be put in place, LRCH suddenly started up again and the mortgage offer was summarily withdrawn, leaving us utterly and hopelessly exposed yet again. Very fortunately the landowner converted the sale to a mortgage and we can't thank them enough.

Our new facilities are built and business is good but the stress of what we have been through and this mental anguish still hangs over our heads and is a crippling weight to bear.

Small businesses like ours combat what's in front of them and are completely lost in all of this legal stuff. It seems totally unfair that any company can threaten what we have personally built let alone carry out continuous mental torture with issuing announcements that never take place. How would anyone like people walking in all of the time saying that they have just read in the papers that you were about to lose your job, business and livelihood, only for it to go away and then come back time after time, because that's the nightmare we have been continuously exposed to for nine years due to this theme park proposal. The thought pervades itself in everything we do, everything we think and every decision we try to make and we can never just get on with what we do best.

We can't answer many of the questions that you have proposed but can say that we need to get this over for once and for all for the sake of our mental health and that of our employees and because LRCH have had time enough.

Please, please, please do not allow any further extensions of time.

Thank you

John and Lisa Beautiful Body Repairs Ltd